

SALES MANUAL 2019



GLACIER EXPRESS

Window to the Swiss Alps

From Zermatt and the Matterhorn, the panoramic trip leads over 291 bridges and through 91 tunnels over the Swiss Alps to St. Moritz. The Glacier Express winds its way through remote valleys, past sheer rock faces, idyllic mountain villages, over the Landwasser Viaduct and through the Rhine Gorge, the Grand Canyon of Switzerland. It scales the highest point of its journey at the Oberalp Pass with ease at 2033 metres above sea level.

Thanks to the large panoramic windows, a clear view of numerous summits, deep gorges and the UNESCO World Heritage sites "Swiss Alps Jungfrau-Aletsch" and "Rhaetian Railway in the Albula/Bernina Landscapes" is guaranteed. The menus are prepared freshly in the on-board kitchen and served to you at your seat.



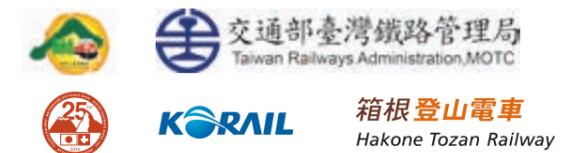
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Facts and Figures Glacier Express

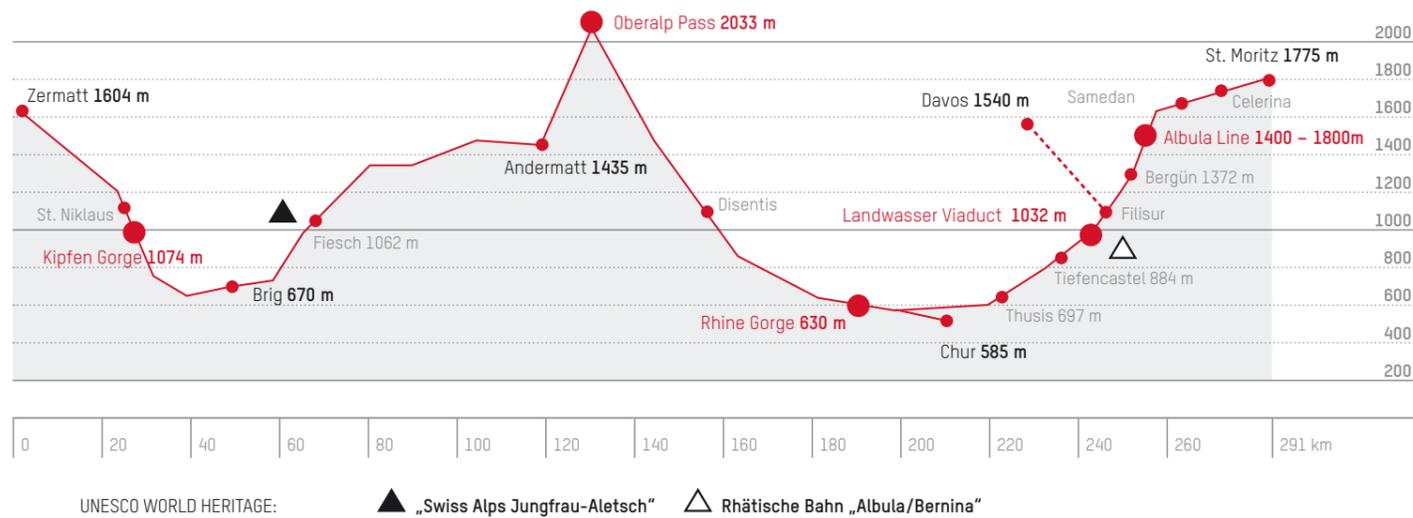
- 1889 First line of the Rhaetische Bahn (Rhaetian Railway) opens, Landquart – Klosters (to Davos from 1890)
- 1891 Cog railway is opened, Visp – Zermatt
- 1903 The Albula Line of the Rhaetian Railway opens, Thusis – Celerina (to St. Moritz from 1904)
- 1926 The Furka Oberalp Railway opens, Brig – Disentis
- 1930 On June 25 1930, the Glacier Express runs between Zermatt and St. Moritz in summer for the first time
- 1982 The Furka Base Tunnel opens, thus connecting Zermatt and St. Moritz all year round
- 1993 The first panoramic trains herald a new era
- 2005 75th anniversary of the Glacier Express
- 2006 New first-class and second-class panoramic cars
- 2008 The "Rhaetian Railway in the Albula/Bernina Landscapes" has been included in the list of UNESCO World Heritage Sites
- 2009 All trains are now equipped with first and second class panoramic cars
- 2014 Start of themed weeks of events in spring and autumn
- 2016 Incorporation of the guest book and post box into the Glacier Express Panorama Bar
- 2018 New operational concept is being introduced for summer with two new Glacier Express trains in the afternoon from Brig and Chur
- 2018/19 Launch of the new premium class: Excellence Class
- 2020 90th anniversary of the Glacier Express

Our sister railways



All prices in CHF, including 7.7% VAT. Prices and timetables are subject to change. When paying in Euro the current exchange rate applies. General terms and conditions of the Glacier Express SA apply.

HIGHLIGHTS ALONG THE ROUTE



En route from Zermatt to St. Moritz the Glacier Express comprises the following highlights and excursion attractions:



Matter Valley
The Matter Valley between Zermatt and Stalden spans some 25 kilometres and offers a remarkable range of scenic splendours – eternal ice, deep ravines and rugged rockfaces; 29 four-thousand-metre peaks and flowering Alpine meadows; the highest-altitude vineyards in Europe and superb ski runs. Running through the valley is the wild and foaming River Matter Vispa, which converges with the Saaser Vispa at Stalden before joining the Rhone at Visp.



Kipfen Gorge
Close to Kalpetran, the Glacier Express continues through the wild and romantic Kipfen Gorge along one of the route's most scenic sections. The train line and the River Vispa run parallel at close quarters, and in the past flooding and avalanches have caused considerable damage. The flow of the Vispa is now regulated and the railway track protected by masonry to avoid further damage.



Andermatt
Andermatt is located at the foot of the 2,033-metre Oberalp Pass in the canton of Uri, along the 144-kilometre network of the Matterhorn Gotthard Bahn. From here trains depart for Disentis, Göschenen and Zermatt. Due to the already partly opened new tourism resort Andermatt Swiss Alps, Andermatt is developing into an attractive year-round vacation destination.



Oberalp Pass
The Oberalp Pass links Disentis/Mustér in Canton Graubünden with Andermatt in Canton Uri. At 2,033 metres, it is the highest point on the route of the Glacier Express. Located even higher to the south is Lake Toma (2,345 metres), recognized as the source of the River Rhine.



Disentis Monastery
Disentis is dominated by the oldest Benedictine monastery in Switzerland, built in the late 17th century. In 1799 the monastery church was burned and plundered by Napoleon's army. Extensive restoration work was undertaken in the late 19th century. Today it houses a school.



Rhine Gorge – the "Swiss Grand Canyon".
It began 10,000 years ago as the famous Flims landslide – now it is a unique natural backdrop. Over many centuries the River Rhine has carved a path through the bedrock. The result is a ravine renowned as the Swiss Grand Canyon, and one of Switzerland's most impressive natural spectacles. The Rhine Gorge is a popular attraction for hikers, bikers and river-rafters – and can even be toured by train.



Landwasser Viaduct
The Landwasser Viaduct is the most spectacular construction on the 63-kilometre Albulas stretch between Thusis and St. Moritz – and the most photographed feature of the entire Rhaetian Railway. It comes into view on the right shortly before the village of Filisur, is 142 metres long and rises impressively to a height of 65 metres. The natural stone viaduct extends in a curve over the rugged Landwasser Valley directly into a tunnel entrance on a vertical rock wall.



Albulas Line
The most spectacular section of the Glacier Express Line lies between Preda and Bergün. Six towering viaducts, three spiral tunnels, and two helical tunnels make it possible to scale the 400 metre height difference. A triumph of railway engineering: the railway line between St. Moritz and Thusis belongs to the UNESCO World Heritage Site "Rhaetian Railway in the Albulas/Bernina Landscapes".

EXPERIENCES – YEAR ROUND



Gornergrat The Matterhorn Experience

Surrounded by 29 four-thousand-metre peaks

If you want to discover the dazzling beauty of the Alps, you'll soon realise that the trip to Gornergrat is an essential excursion. Its sunny viewing platform, accessible all year, makes the Gornergrat ridge a top destination, and not just because of its altitude. Surrounded by 29 peaks rising above 4000 m and by Switzerland's greatest mountain and second largest glacier in the Alps, it offers a spectacular mountain panorama second to none. And the "Matterhorn Railway" renders it so close you can almost touch it. For more than 115 years the Gornergrat Bahn has made making the ascent to the panoramic mountain a truly unique and wonderful experience.

Gornergrat summer experiences

- Sunset Dinner
- Sunrise with folkloric music
- Gourmetticket Gornergrat
- Biking / Hiking / Shopping
- Gornergrat Guides
- Matterhorn PhotoShop

Gornergrat winter experiences

- Skiing • Winter hiking • Snowshoe hiking
- Toboggan (Riffelboden – Riffelberg)
- Gourmetticket Gornergrat • Igloo village with fondue offers
- Moonlight fascination • Dining with the stars
- Riffelalptrip • Summit Shopping
- Matterhorn PhotoShop Hyper Reality technology

Gornergrat Bahn

Bahnhofplatz 7, CH-3900 Brig
Phone +41 (0)848 642 442
railcenter@gornergrat.ch
www.gornergrat.ch



Bernina Express

From the glaciers to the palms

From high up among the towering glaciers of the mountains down to the swaying palms of Italy, the Bernina Express, the highest transalpine railway in the Alps, provides a link between northern and southern Europe. And it does so in the most wonderful way imaginable, on a railway line that coexists in perfect harmony with its glorious mountain setting. A masterpiece of engineering: since 2008 the stretch of track between Thusis and Tirano has had UNESCO World Heritage status. The wonders of nature and the cultural achievements of man merge into one to offer one of the best ways ever to experience the Alps.

Bernina Express Bus – a scenic journey through the south

Want to see more of the south? On the Bernina Express Bus from Lugano to Tirano you will travel past picturesque fishing villages on the shores of Lake Como and Lake Lugano. Combine your journey on the Bernina Express to make it a thrilling round trip!

Dining on the move & Railbar

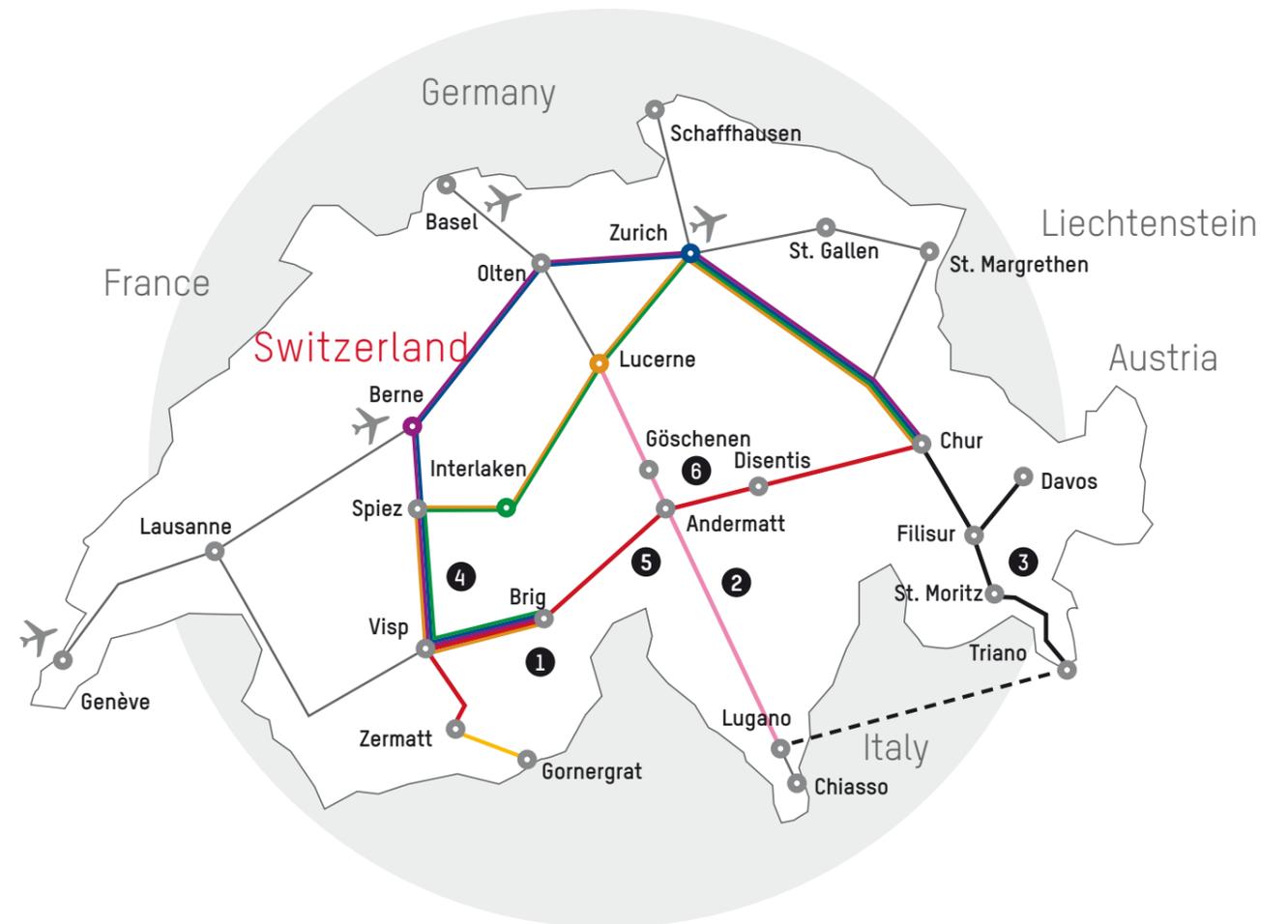
Fine regional specialities make the trip on the Bernina Express a culinary experience. Warm and cold drinks, snacks and souvenirs are available from the Railbar. The on-board personnel will serve the local delicacies directly at your seat. You will spend lunchtime in Poschiavo, Le Prese or Tirano. There are a number of restaurants close to each of the stations.

Rhätische Bahn

Bahnhofstrasse 25, CH-7001 Chur
Phone +41 (0)81 288 63 26
Fax +41 (0)81 288 61 05
reservation@rhb.ch
www.berninaexpress.ch



RAILWAY ROUTE & DAY TRIPS



- LEGEND**
- Glacier Express train
 - Gornergrat railway
 - Bernina Express train
 - Bernina Express bus
- 1 Simplonpass (by coach) Simplontunnel (by train)
 - 2 Gotthardtunnel (by coach) Gotthardtunnel (by train)
 - 3 Berninapass (by coach) Bernina Express (by train)
 - 4 Lötschberg Base tunnel (by train)
 - 5 Furka Basistunnel (coach transportation) Furkapass (by coach)
 - 6 Oberalppass (by train / coach)

GLACIER EXPRESS AS A DAY TRIP
A 4¼-hour journey onboard the Glacier Express departing from the cities in German speaking Switzerland is also ideal as a day trip.

- from / to Berne: 8½ h
- from / to Interlaken: 11 h
- from / to Lucerne: 10½ h
- from / to Zurich: 8½ h

TIME OF TRAVELING BY BUS

Lucerne – Andermatt	1 h
Interlaken – Brig	2 h
Interlaken – Andermatt	1½ h
Zurich – Chur	1½ h
Milano – Tirano	3 h

- Glacier Express: Brig – Chur (4¼ h)
- Berne – Brig (1 h) / Chur – Berne (2½ h)
- Interlaken – Brig (1 h) / Chur – Interlaken (3½ h)
- Lucerne – Brig (2 h) / Chur – Lucerne (2¼ h)
- Zurich – Brig (2 h) / Chur – Zurich (1½ h)
- Gotthard Panorama Express (2 h):
Lucerne – Göschenen (3½ h) – Lugano (2 h)

TIMETABLE & SECTIONS

WINTER 09.12.2018 – 10.05.2019	SUMMER 11.05.– 13.10.2019					WINTER 09.12.2018 – 10.05.2019	SUMMER 11.05.– 13.10.2019			
TRAIN 902	900	902 ¹	904 ²	906		TRAIN 903	901	903 ¹	905 ³	907
08.52	07.52	08.52	09.52	–	ZERMATT	17.10	–	17.10	18.10	20.10
10.12	09.12	10.12	11.12	–	BRIG	15.45	–	15.45	16.45	18.45
10.18	09.18	10.18	11.18	14.10	BRIG	15.40	13.40	15.40	16.40	18.40
11.46	10.46	11.46	12.46	15.46	ANDERMATT	13:54	12.08	14:08	15.08	17.08
11.54	10.54	11.54	12.54	15.54	ANDERMATT	13.52	11.52	13.52	14.52	16.52
12.55	11.55	12.55	13.55	16.55	DISENTIS/MUSTÉR	12.37	10.37	12.37	13.37	15.37
13.11	12.11	13.11	14.11	17.11	DISENTIS/MUSTÉR	12.27	10.27	12.27	13.27	15.26
14.15	13.24	14.15	15.15	18.25	CHUR	11.26	09.26	11.26	12.26	14.16
14.32	–	14.32	15.32	18.58	CHUR	11.18	09.03	11.18	12.18	–
15:27 x	–	15:27 x	16:27 x	19.46 x	TIEFENCASTEL	10.33 †	08.15 †	10.33 †	11.33 †	–
15:41 x	–	15:41 x	16:41 x	20.00 x	FILISUR	10.19 †	08.01 †	10.19 †	11.19 †	–
16:29 x	–	16:29 x	17:29 x	20.46 x	SAMEDAN	09.25 †	07.09 †	09.25 †	10.28 †	–
16:35 x	–	16:35 x	17:34 x	20.53 x	CELERINA	09.19 †	07.06 †	09.19 †	10.22 †	–
16:29	–	16:29	17:41	20.29	DAVOS PLATZ ⁴	09.31	07.31	09.31	10.18	–
16.38	–	16:38	17.38	20.59	ST. MORITZ	09.15	07.02	09.15	10.20	–

Timetables subject to change.

● Arrival time 1 Runs from 09.12.2018 – 10.05.2019 2 Runs from 19.04. – 13.10.2019 3 Runs from 19.04. – 13.10.2019

4 Change trains in Filisur † Boarding only x Deboarding only Please note: There will be no Glacier Express trains running between 14.10. – 08.12.2019

SHORT-JOURNEYS SECTIONS (ONLY TRAINS 900/901/906*/907*)

09.12.2018–13.10.2019 Also bookable vice versa, prices for groups of 10 or more people, without surcharge in CHF

Route	2 nd Class	1 st Class
St. Moritz – Chur	33.60	59.20
Chur – Andermatt	40.80	72.00
Andermatt – Brig	27.20	49.60
Brig – Zermatt	30.40	53.60

*AFTERNOON TRAINS (TRAINS 906/907)

Brig–St. Moritz | Chur–Zermatt

- Ideal option to integrate the Glacier Express in the journey to St. Moritz, Andermatt or Zermatt
- Ideal option, to integrate the Glacier Express in the afternoon program part
- Impressive evening atmosphere with ideal lighting conditions for unforgettable photos
- Dinner will be served at the seat

SECTIONS OF THE GLACIER EXPRESS ROUTE

Also bookable vice versa.

From	To
Zermatt	Filisur / Tiefencastel / Thusis
Zermatt	Chur
Zermatt	Andermatt
Brig	St. Moritz
Brig	Filisur / Tiefencastel / Thusis
Brig	Chur
Andermatt	St. Moritz
Andermatt	Filisur / Tiefencastel / Thusis



FARES & SURCHARGE



INDIVIDUAL FARES UP TO 9 PEOPLE, WITHOUT SURCHARGE IN CHF

Route	2 nd Class	1 st Class
St. Moritz-Zermatt	152.00	268.00
St. Moritz-Brig	114.00	201.00
St. Moritz-Andermatt	84.00	147.80
Brig-Chur	81.00	143.00
Davos-Zermatt	145.00	255.00
Chur-Zermatt	119.00	210.00
Andermatt-Zermatt	72.00	129.00
Filisur-Andermatt	69.00	120.80
Tiefencastel-Andermatt	65.00	113.80
Thusis-Andermatt	60.00	105.80

FARES FOR GROUPS OF 10 OR MORE PEOPLE, WITHOUT SURCHARGE IN CHF

Route	2 nd Class	1 st Class
St. Moritz-Zermatt	121.60	214.40
St. Moritz-Brig	91.20	160.80
St. Moritz-Andermatt	67.20	118.40
Davos-Zermatt	116.00	204.00
Chur-Zermatt	95.20	168.00
Chur-Brig	64.80	114.40
Andermatt-Zermatt	57.60	103.20
Andermatt-Filisur	55.20	96.80
Tiefencastel-Andermatt	52.00	91.20
Thusis-Andermatt	48.00	84.80

- Supplements do not count towards complimentary tickets.
- With a ½-Fare Card or a Swiss Half Fare Card 50% off
- Children until 5 years: free of charge; from 6 to 16 years: 50% off
- No commission is given on supplements.
- The fares listed in this sales manual are calculated without a supplement.

The listed supplements must always be added to the respective fare. Supplements are payable in full by all travellers – also by children and holders of reduced-price tickets. Children under six years, for whom a seat is not required, are the exception to this. The holders of all TCV and Eurail tickets, as well as Swiss Travel System passes, must also pay the supplement.

SURCHARGE GLACIER EXPRESS IN CHF

	Season A, Low season 09.12.2018 – 29.03.2019	Season B, Mid season 30.03.–29.05. + 16.09.–13.10.2019	Season A, High season 30.05.–15.09.2019
Long journeys	23.00 CHF	33.00 CHF	43.00 CHF
Short journeys	13.00 CHF	23.00 CHF	33.00 CHF

WINTER PROMOTION

09.12.–29.03.2019 incl. surcharge + meal (plate of the day and dessert)

FARES FOR GROUPS

Route	2 nd Class	1 st Class
St. Moritz – Zermatt	134.00 CHF	192.00 CHF
St. Moritz – Brig	115.00 CHF	158.60 CHF
Andermatt – Zermatt	94.00 CHF	122.60 CHF
Chur – Zermatt	117.60 CHF	163.00 CHF

10 or more people, Net rates: no commission, no free tickets and no additional reduction. Additional prices on request.



PURCHASE OF TICKETS

For the ticket collection for Glacier Express trains there are the following payment options:

Cash payment

All group and individual tickets and any other services may be paid for in cash or by credit card at each station along the Glacier Express route. Final numbers confirmed with any reservation centre will determine the number of tickets for which you are charged. Subsequent changes or refunds are, therefore, not possible (also see General Terms and Conditions of contract, page 11).

Voucher

All group and individual tickets and any other services are also obtainable against voucher and invoice afterwards on account.

On receipt of your final reservation, the Glacier Express reservation centres will send you a voucher which can be exchanged for tickets at all ticket offices on the Glacier Express route. Group tickets are issued on the basis of the final message to the reservation centres or the booking place. The cancellation conditions apply in any case. Subsequent changes or refunds are, therefore, not possible (also see General Terms and Conditions of contract, page 11). Our customers have the option of paying invoices in Euro at the current rate of exchange rate in Switzerland. Unfortunately we are not able to accept payment by cheque.

Payment arrangements within Switzerland

Within Switzerland, the payment is generally made by bank transfer with the enclosed payment order.

Payment arrangements from outside of Switzerland

The bank transfer will be carried out free of charge for Matterhorn Gotthard Bahn (MGB) / Rhätische Bahn (RhB) by using the following bank specification:

Matterhorn Gotthard Verkehrs AG

Bank transfer in CHF:
Walliser Kantonalbank
SWIFT: BCSVCH2LXXX
IBAN: CH38 0076 5000 Z086 5920 0

Bank transfer in EURO:
Walliser Kantonalbank
SWIFT: BCSVCH2LXXX
IBAN: CH85 0076 5000 K086 7159 7

RESERVATION & TERMS AND CONDITIONS

Bookings for individual travellers (FIT) (1 – 9 people)

Via internet www.glacierexpress.ch 90 days before travel date

- info@glacierexpress.ch
- Swiss Railway stations
- Main rail stations abroad
- Travel agencies with train ticket sale

Bookings for groups (10 or more people)

Winter 2018/19 and summer 2019 are open now – early booking recommended!

Groups are seated together in the same carriage whenever possible. Final confirmation details will be sent to you 10 days before departure.

Contact for reservation

Glacier Express AG
Railcenter
Bahnhofplatz 7
CH-3900 Brig
Tel. +41(0) 848 642 442
info@glacierexpress.ch
Subject «Reservation Glacier Express»

Opening hours

Mon - Fri 08.00-18.00 h
Sat + Sun 08.00-14.00 h

General Terms and Conditions of contract

The contract between the tour operator and MGBahn comes into force with the unconditional acceptance of the reservation by MGBahn (together with these general conditions and terms of travel).

See www.glacierexpress.ch/en/touroperator for the complete General Terms and Conditions of contract.

Cancellation fees

The following cancellation charges apply should reserved services be cancelled in part or not cancelled in good time. The determining factor for calculating cancellation or alteration charges is the date of receipt of your written notification via info@glacierexpress.ch. At weekends (Saturday / Sunday) or on public holidays, the next working day will apply as the date of receipt.

CANCELLATION OF GROUPS

Up to 30 days prior to travel date	no charge
29 to 14 days prior to travel date	CHF 1000.00 per group
13 days prior to travel date or no-show of the group	100% of the fare price incl. supplement

REDUCTION OF THE NUMBER OF PEOPLE TRAVELLING OR A REDUCTION OF THE ORIGINALLY BOOKED ROUTE TO A SHORTER ROUTE:

Up to 30 days prior to travel date	no charge
29 to 14 days prior to travel date	actual fare price incl. supplement or max. CHF 100.00 per person
13 days prior to travel date or no-show	100% of the fare price incl. supplement

INCLUDED BENEFITS & INFORMATION FOR TOUR OPERATORS



On board services

On board all trains, all touristic announcements are available in 6 languages (German, French, English, Italian, Japanese and Chinese) via headphones. Headphones and a brochure with information are distributed free of charge. There are also two channels providing musical entertainment throughout your journey.

Upon request, and for exclusive carriage use only, a PA system can be arranged for use by the tour guide.

All travellers receive the exclusiv board magazine with featuring further information about the Glacier Express.

Text for operators

The panoramic journey on the Glacier Express through the Swiss Alps is one to remember – with highlights from start to finish. St. Moritz is the playground of the rich and famous and Zermatt is home to the world's most photographed mountain, the Matterhorn. The journey on board the slowest express train in the world takes you over 291 bridges and through 91 tunnels. There is no better way of traveling this route.

With ease it climbs the highest point along the route, the Oberalppass at its 2033 meter above sea level, winds past idyllic mountain villages, steep rock faces and creates an amazing view into deep gorges, outlying valleys, glaciers and the Rhine Gorges, Switzerland's so called Grand Canyon. Thanks to the large panoramic windows, you enjoy unimpeded views of the Swiss Alps – especially the UNESCO World Heritage Swiss Alps Jungfrau-Aletsch and the UNESCO World Heritage Albula/Bernina.

This feast for the eyes is followed by a feast for the palate: starter, main course and dessert are freshly prepared in the on-board kitchen and served directly at your seat. Culinary delight awaits you.

Picture download

Visit www.glacierexpress.ch for pictures in 300 dpi for professional use for brochures, etc. Pictures may be used without charge for promotional material/brochures/internet for the Glacier Express. When using the pictures in brochures etc. please put our copyright: © Glacier Express. www.glacierexpress.ch/image-gallery

Information for tour operators online

On www.glacierexpress.ch/en/touropoperator you will find a pdf-file of the sales manual and links for the free download of pictures and movies.



CAR COMPOSITIONS & CLASS SYSTEM



GEX 904/905 • Meals brought to your seat • Drinks brought to your seat • Panorama bar in the service car



GEX 900/907/901/906 • Meals brought to your seat • Drinks brought to your seat • Panorama bar in the service car

1st Class panoramic cars

(central aisle carriage)

- 5 × four-seater and 5 × two-seater, ac
- All seats are equipped with tables
- Carriage numbers 12, 22, 32



1st Class panoramic cars

(central aisle carriage)

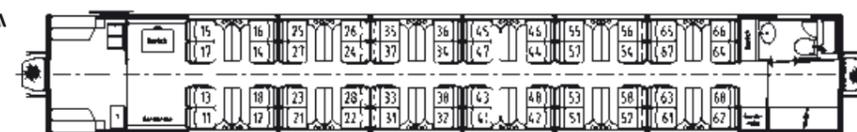
- 6 × four-seater and 6 × two-seater, ac
- All seats are equipped with tables
- Carriage numbers 11, 21, 31



2nd Class panoramic cars

(central aisle carriage)

- 12 × four-seater, ac
- All seats are equipped with tables
- Carriage numbers 12, 24, 34, 15, 25, 35, 16, 26, 36



CLASS SYSTEM

1st Class panoramic car



2nd Class panoramic car



CATERING SERVICE

Kulinarik und Service im Glacier Express

The journey from St. Moritz to Zermatt (or vice versa) takes a whole day. The journey on the Glacier Express will also be a culinary highlight! Catering for your guests should be booked in advance. Lunch or dinner (on the afternoon trains) will be served directly at passengers' seats. There is a wide variety of delicious meals available, which are freshly prepared in the galley.

Reservation

Panoramic Gourmet AG
Gürtelstrasse 14
CH-7002 Chur
Tel. +41 (0)81 300 15 15
sales@panoramic-gourmet.ch
or www.glacierexpress.ch

Group reservation

For groups (at the latest 10 days prior departure) a reservation is obligatory via gruppen@panoramic-gourmet.ch
Please read the terms and conditions of Panoramic Gourmet AG

BENEFICIAL LUNCH PACKAGES FOR GROUPS OF 10 OR MORE PEOPLE		
Lunch Package	Content	Price
Lunch Package A	3 course menu incl. 1 coffee or tea	CHF 46.00
Lunch Package B	3 course menu incl. 50cl mineral water (sparkling / non-sparkling)	CHF 49.00
Lunch Package C	3 course menu incl. 50cl mineral water (sparkling / non-sparkling), 1 coffee or tea	CHF 53.00
Lunch Package D	Daily plate incl. 1 coffee or tea	CHF 34.00
Lunch Package E	Daily plate incl. 50cl mineral water (sparkling / non-sparkling)	CHF 36.00
Lunch Package F	Daily plate incl. 50cl mineral water (sparkling / non-sparkling) 1 coffee or tea	CHF 40.00
Lunch Package De Luxe	3 course menu incl. 20cl red wine Veltliner, 50cl mineral water (sparkling / non-sparkling), 1 coffee or tea	CHF 61.00



DAILY MENU OPTIONS FOR GROUPS AND FIT		
Offer	Content	Price
2-course menu	Main course menu and salad or soupe* or main course menu and dessert	CHF 38.00
3-course menu	Soupe or salad*, Daily plate incl. meat dish, vegetables, sides, dessert or small cheese platter	CHF 45.00
4-course menu	4-course menu incl. dessert and complementary cheese	CHF 50.00
Daily plate	Main dish of the menu	CHF 32.00

*Soupe / Salad, offer varies depending on the season

For commercial group travel, a mediation commission based on turnover is granted.

For requests please contact: sales@panoramic-gourmet.ch

LUNCH OFFER GLACIER EXPRESS RAILBAR-SERVICE		
Lunch Box	Content (details please see Lunch offer Glacier Express Railbar-Service)	Price
Lunch	Roast pork or turkey Lunch	CHF 19.00
Lunch	Chicken salad Lunch	CHF 19.50
Lunch	Loin of pork Lunch	CHF 23.50
Lunch	Roast veal Lunch	CHF 24.50
Lunch Box	Roast Beef Lunch	CHF 25.00
Lunch Box	Glacier Express Lunchbox	CHF 28.00
Lunch Box	«Bündner» Lunchbox	CHF 28.00
Lunch Box	«Engadiner» Lunchbox	CHF 28.00

SERVICE TIMES	SERVICE TIMES
ZERMATT – ST. MORITZ	ST. MORITZ – ZERMATT

Approx. Service times (lunch/dinner)

	1st Class	2nd Class	1st Class	2nd Class
900	11.15	11.45	901	12.15
902	11.45	12.15	903	11.45
904	12.15	12.45	905	12.30
906*	19.00	19.30	907	17.30

* Groups and pre-reservations only

SOUVENIRS & LUGGAGE TRANSPORTATION



During the journey

Please leave luggage in the luggage area at the wardrobe

Note

Whenever possible, we recommend that you transport your luggage from hotel to hotel with your coach. Unless otherwise agreed with the hotel, each guest is responsible for loading and unloading his or her own luggage.

Luggage station to door

You hand in your luggage at a station offering luggage shipping services in Switzerland, and we deliver it to your destination address in Switzerland two days later. You can choose one of three time windows for delivery.

Luggage door to station

We collect your luggage from your address in Switzerland and you can collect it from a station offering luggage shipping services two days later. You can choose one of three time windows for collection. Please note that the order must be placed by no later than 8 p.m. two days before collection.

Souvenir sales

The boardshop offers a wide range of exclusive Glacier Express souvenirs – such as the famous slanted glasses.

If you would like to surprise your guests during the trip on the Glacier Express, you are most welcome to order slanted glasses or other souvenirs in advance. In exchange for a voucher your guests will receive the chosen souvenir from the steward of the boardshop.

Find our full range of souvenirs on:
www.glacierexpress-shop.ch



PROMOTIONAL MATERIAL



EXCELLENCE CLASS

We are happy to provide you with free promotional materials for marketing purposes.

Glacier Express Image Flyer

4 languages Europe: DE | EN | FR | IT

6 languages Asia: JP | CN (traditional & simplified) | KR | TH | EN

DVD (PAL / NTSC)

Route Zermatt – St. Moritz, approx. 100 minutes

Certificates

If your guests travel the whole way from St. Moritz / Davos – Zermatt or vice versa, you may award them a certificate. Certificates can be given to your guests at a suitable opportunity, e.g. on the final evening. Please order the required number of certificates no later than 10 working days before the journey. They will be sent to you by mail. Simply enter the names from your list of guests.

Two different copies:

• Europe: DE | EN | FR | IT

• Asia: JP | CN (traditional & simplified) | KR | TH | EN

Order at:

Glacier Express AG

Binzstrasse 38

CH-8045 Zürich

info@glacierexpress.ch



NEW PREMIUM COACH CLASS

NEW



THE NEW PREMIUM COACH CLASS

RESERVATION

The Excellence Class is the new Premium coach class on the Glacier Express.
The most pleasant and impressive way to travel between Zermatt and St. Moritz.

Service and features

- Your personal travel guide
- Welcome Desk & Check-In on the platform
- Luggage transport on the Glacier Express
- Tablet for on-board entertainment
- Guaranteed window seat thanks to comfortable lounge seating
- Modern bar area in the coach

Food and beverages included

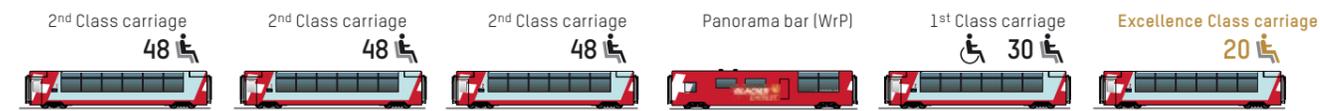
- Welcome drink
- Snacks throughout the day
- Soft drinks
- Apéritif and appetizer
- Seasonal, regional & exquisite several course lunch menu (incl. wine)
- Tea time in the afternoon incl. canapés

Additional services (subject to a charge)

- Wine cabinet with top-class wines
- Top-class range of spirits

CAR COMPOSITIONS

Winter: 02.03.–10.05.2019



GEX 902/903 • Meals brought to your seat • Drinks brought to your seat • Panorama bar in the service car

Summer: 11.05.–13.10.2019



GEX 902/903 • Meals brought to your seat • Drinks brought to your seat • Panorama bar in the service car

PRICE					
Surcharge Excellence Class (bookable on trains 902/903)					
Train	Departure	Arrival	CHF		
902	Zermatt 8:52	St. Moritz 16:40	420.-		
903	St. Moritz 9:15	Zermatt 17:10	420.-		

Seat reservations on the Excellence Class are mandatory. The surcharges should always be added to the corresponding first class ticket price. Prices subject to change.

Excellence Class panoramic carriage (central aisle carriage)

- 10 x two-seater lounge compartments, ac
- All seats are equipped with tables



Do you have any questions about the Excellence Class or do you want to reserve your seat?

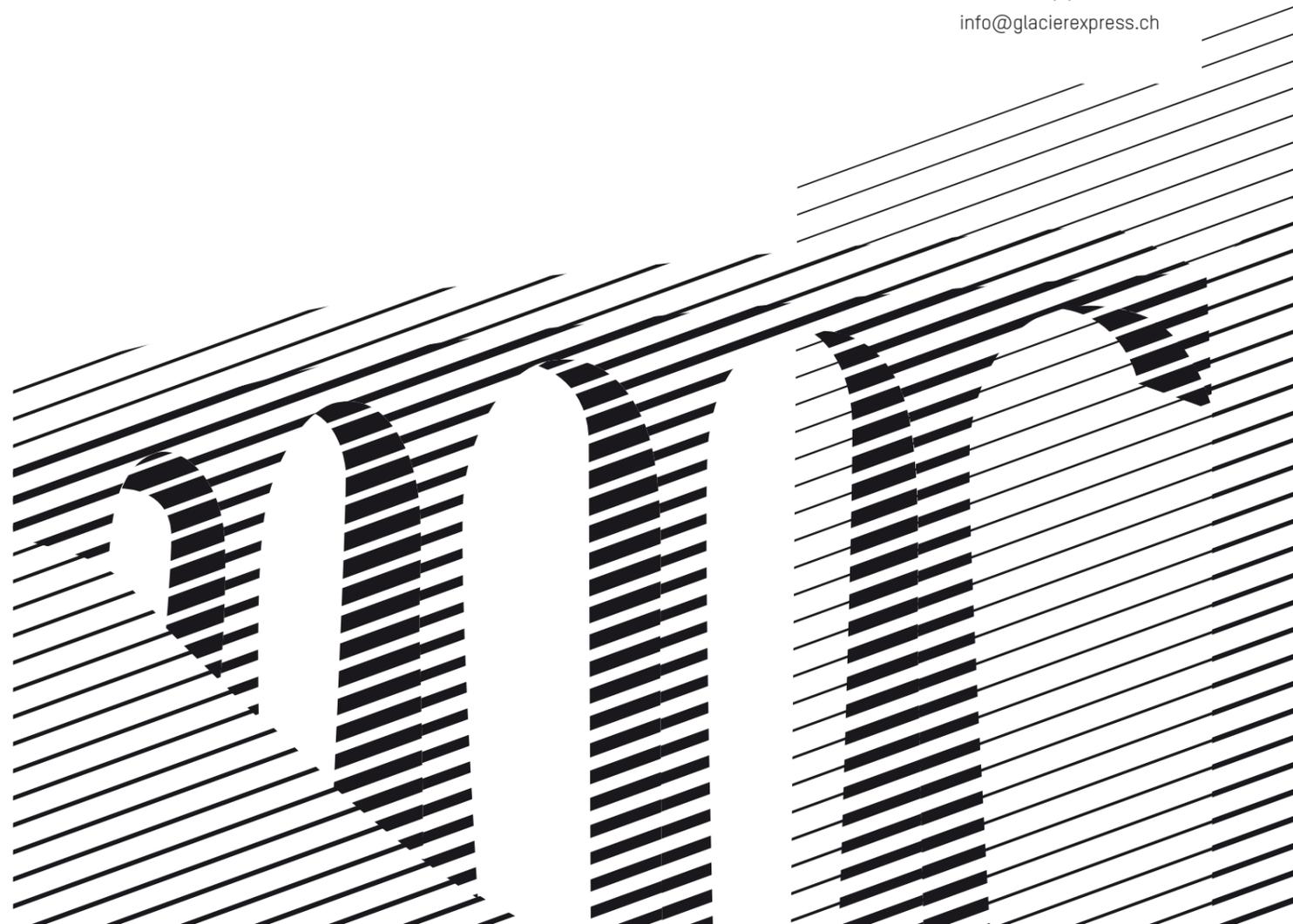
We would be happy to advise you:
Phone +41 (0) 848 642 442
info@glacierexpress.ch

Reservation for Individual Guests

via www.glacierexpress.ch
• Swiss Railway stations
• Main rail stations abroad
• Travel agencies with train ticket sale

Reservation for Groups

Winter 2018/2019 and Summer 2019 via:
Railcenter
Bahnhofplatz 7
CH-3900 Brig
Phone +41 (0) 848 642 442
info@glacierexpress.ch





Glacier Express AG | Railcenter | Bahnhofplatz 7 | CH-3900 Brig | info@glacierexpress.ch | www.glacierexpress.ch



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